



WASHINGTON
COUNTY,
OREGON

December 1, 1993

Shirley Huffman
Chair, Board of Directors
Washington County Community Action Organization
451 S. First Avenue, Suite 700
Hillsboro, Oregon 97123

Jerralynn Ness
Executive Director

Dear Shirley and Jerralynn:

Congratulations to you, your Board and staff for the successful kick-off of your capital campaign for the new Multi-Service Center for WCCAO! Or, more appropriately, the new Multi-Service Center for Washington County!

I sincerely applaud your work on behalf of all of the citizens of our county. Not only does your agency give a much needed "hand up" for families struggling to become more self-reliant, you are also there as a safety net for people who have nowhere else to turn. Washington County government considers WCCAO to be a valued partner in human services programs. Neither of us can be all things to all people, but when we share a common goal, we can often leverage our resources to make a real difference. And WCCAO is making a difference! Even with the handicap of operating out of 16 different locations, many of which are inadequate or inefficient, you continue to touch lives and help people meet their basic needs. I understand that the consolidation of some of your programs and services into the Multi-Service Center will save approximately \$100,000 in overhead costs that can then be rechanneled into client services. With the growing numbers of low income people in our county, every dollar that can be directed into programs is vitally important.

The value of the Multi-Service Center goes far beyond the sound business decision of consolidation. It represents central service to clients, no longer having to travel to multiple sites. It represents an investment in the community by the community. And for many, it represents hope and a better tomorrow. We embrace WCCAO and support the Multi-Service Center, as both are fundamental to meeting the needs of an under-served population in Washington County. Thank you for your partnership!

Sincerely,

Bonnie Hays
Chairman