



2009-2010
Report to the
Community

PROMISE

Community Action changes people's lives, embodies the spirit of hope, and makes America a better place to live. We care about the entire community, and are dedicated to helping individuals help themselves and each other.

VISION

Washington County's residents are strong, resilient, involved in the community and live with dignity and security.

MISSION

In partnership with the community, Community Action assists low-income people to achieve self-determination.

Forty-five years ago,

concerns over the causes and conditions of poverty motivated a group of Washington County leaders to organize Community Action.

Today, Community Action is the largest private nonprofit social service agency serving residents of Washington County, responding annually to more than 30,000 requests for assistance.

Community Action is proud to serve as a leader and partner in the fight to eliminate the effects of poverty on our friends and neighbors.

Celebrating 45 years of

Hope. Help. Change.



WHAT WE LEARNED IN 2009-2010

Nearly **one out of every four** residents in Washington County are considered low-income.

An estimated **3,500 homeless children** are attending local public schools each day.

51,573 members of our community are living below the Federal Poverty Level.

The number of people living in poverty grew by nearly **three times** the rate of the total population growth.

Washington County job growth decreased by **38%**.

On any given night, **1,383 individuals** can be counted living on local streets.

Children make up **nearly half** of the county's poverty population.





PARTNERS & VOLUNTEERS



Hundreds of dedicated volunteers contribute thousands of service hours to Community Action each year. Whether it's reading to children in a Head Start classroom or helping with yard work at the Hillsboro Family Shelter, volunteers expand our capacity to serve our neighbors who count on us for help each day.

We rely on the active involvement of our community to achieve our mission. Community Action is proud to stand as a leader and partner with local government, nonprofit organizations, faith groups and area businesses in supporting a single common goal.

No family fights poverty alone.

Stand up.
Speak out.
Get involved.

www.hopehelpchange.com

1,519 FRIENDS DONATED 18,458 HOURS OF THEIR TIME
TOTAL VOLUNTEER SERVICE VALUE \$373,026



Child Care Resource & Referral



A family of three with one working parent will spend an average of \$11,784 every year paying for child care.

Connecting parents with safe, affordable and certified child care options.

By linking families with providers they can trust, parents can go to work knowing their kids have a safe and meaningful place to spend their time away from home and school.

Community Action helps create jobs by offering valuable training and resources to child care professionals. The program is committed to maintaining an established network of certified, quality centers and individuals throughout Washington and Columbia counties.

Registered providers participate in ongoing personal career development, ensuring positive places for children to learn and grow .

2,356 CHILD CARE PROVIDERS TRAINED / **18,848** TRAINING HOURS
1,109 CHILD CARE REFERRALS
 TOTAL COMMUNITY INVESTMENT **\$552,333**

Energy & Emergency Rent Assistance

Helping families maintain one of the most basic of human needs - a decent place to live.

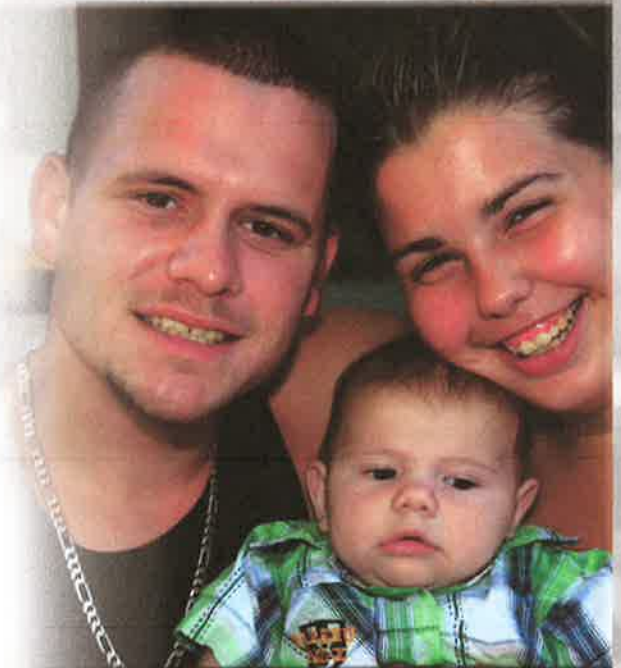
By receiving short-term financial assistance from Community Action, families with eviction papers and shut-off notices are given a chance to get back on their feet.

For many people, the need for emergency services is temporary. A safe and comfortable home plays an essential role in taking the initial step toward financial stability.

When eligible families benefit from emergency services in conjunction with other agency resources, they are often equipped to bridge the gap between daunting uncertainty and successful long-term self-sufficiency.

969 FAMILIES KEPT SAFE IN THEIR HOMES
31,408 INDIVIDUALS PREVENTED FROM UTILITY SHUT-OFF
 TOTAL COMMUNITY INVESTMENT **\$4,863,526**

Despite unprecedented rates of unemployment in Washington County, more than half of all families that applied for emergency assistance in 2009 had at least one working family member.



1,272 parents played an active role in the education of their children by investing over 10,000 hours of volunteer time in Head Start classrooms.



Head Start & Early Head Start

Preparing entire families for a lifetime of academic achievement and success in the community.

By engaging parents in the education of their children, Head Start teaches both adults and children how to excel in the classroom and get the most out of their journey through local schools.

Children learn important life skills, in addition to comprehensive early childhood education curriculum delivered by caring and capable teachers.

Community Action Head Start offers several different program choices, transportation options and supportive services for families living in Washington County.

964 CHILDREN BETTER PREPARED FOR KINDERGARTEN
874 FAMILIES READY FOR A LIFETIME OF EDUCATIONAL SUCCESS
 TOTAL COMMUNITY INVESTMENT **\$8,727,913**

Housing & Homeless Services

Ensuring that families have a place to call home.

Self-sufficiency begins with a safe and affordable place to live. When housing needs are met, parents have the solid foundation they need to address other life challenges and build a stable and productive future for their children.

Community Action's Hillsboro Family Shelter is a place of hope for families facing the dire circumstances of homelessness. The agency is the lead partner in our local shelter network and an active participant in collaborative community initiatives that focus on long-term solutions to make housing accessible and affordable for everyone.

350 INDIVIDUALS ACHIEVED STABLE, AFFORDABLE HOUSING
57 FAMILIES SPENT A TOTAL OF **5,180** NIGHTS AT HILLSBORO FAMILY SHELTER
 TOTAL COMMUNITY INVESTMENT **\$1,603,745**



The Fair Market Rent price for a two bedroom apartment in Washington County is \$839 each month, or \$10,068 per year.

Information & Referral

Offering answers when answers are hard to find.

Services that are designed to help are only valuable if you know how to access them. Community Action is the local hub of social service providers and nonprofit agencies in the county and shares these resources with the community. By calling 211info, people in need of assistance in Washington County are connected with Community Action's comprehensive database of vital safety net services.

14,456 WASHINGTON COUNTY CALLS TO 211INFO
76 INDIVIDUALS RECEIVED CASE MANAGEMENT SUPPORT
 TOTAL COMMUNITY INVESTMENT **\$283,835**

Through long-standing partnerships with the health care community, Community Action serves nearly 50% of low-income women giving birth in Washington County.



Opening Doors

Connecting pregnant women with the resources they need for healthy births and successful parenting.

By reaching out to pregnant women and eliminating barriers to health care, Community Action supports new mothers in giving their babies the best chance for a healthy and productive life.

As the Washington County partner for **Healthy Start**, Community Action also provides one-on-one support and training for new parents seeking to improve their skills and knowledge. By stabilizing young families early, the risk of child abuse and neglect decreases. Healthy families are more likely to achieve self-sufficiency when they are connected with the right resources at critical times.

561 MOTHERS LINKED WITH QUALITY PRENATAL HEALTH CARE
193 FAMILIES RECEIVED SUPPORT WHILE BECOMING NEW PARENTS
TOTAL COMMUNITY INVESTMENT **\$654,036**

Weatherization

Finding solutions in making every home as energy efficient as possible.

Discovering ways to save money is crucial for families living on limited budgets, and it starts at home by eliminating unnecessary energy costs. Community Action provides audits of energy use for homeowners and then fuels the economy by hiring contractors in the area to make improvements at little or no cost to families.

Conservation workshops teach renters and homeowners how to monitor their energy usage and maximize the efficiency of their homes by making small adjustments in everyday items and routines. By lowering the cost of utility bills, families are often able to get ahead on any other demanding financial challenges, and continue on the path toward self-sufficiency.

476 INDIVIDUALS RECEIVED EDUCATION
IN ELECTRICITY CONSERVATION
2,054 RESIDENTS LIVE IN ENERGY EFFICIENT HOMES
BECAUSE THEY RECEIVED WEATHERIZATION SERVICES
TOTAL COMMUNITY INVESTMENT **\$2,702,989**

The Recovery Act brought jobs to Washington County and stimulated the economy by employing local contractors in making the homes of 252 families energy efficient.



WHERE WE MAKE A DIFFERENCE

Community Action is a registered 501(c)3 nonprofit organization serving all citizens of Washington County, regardless of race, age, gender, ethnicity, national origin, ETC

After 45 years of helping our friends and neighbors get back on their feet, we are more committed than ever to building a safe and healthy place for all of us to live and thrive.

With your help and support, our rich history continues with each family we serve, the foundation of our mission remains strong, and together we can stand as proud partners in our work to end poverty everywhere.

Banks

29 individuaks served
Total Investment: \$78,710

Beaverton

4,081 individuaks served
Total Investment: \$5,181,023

Cornelius

513 individuaks served
Total Investment: \$311,491

Forest Grove

656 individuaks served
Total Investment: \$282,437

Gaston

32 individuaks served
Total Investment: \$13,184

Hillsboro

2,357 individuaks served
Total Investment: \$3,509,014

North Plains

44 individuaks served
Total Investment: \$21,952

Portland

534 individuaks served
Total Investment: \$455,068

Sherwood

856 individuaks served
Total Investment: \$1,312,844

Tigard

4,845 individuaks served
Total Investment: \$2,051,212

Tualatin

1,214 individuaks served
Total Investment: \$768,687

Rural Communities

410 individuaks served
Total Investment: \$253,795

2009-2010 COMMUNITY INVESTMENT

REVENUE SOURCES

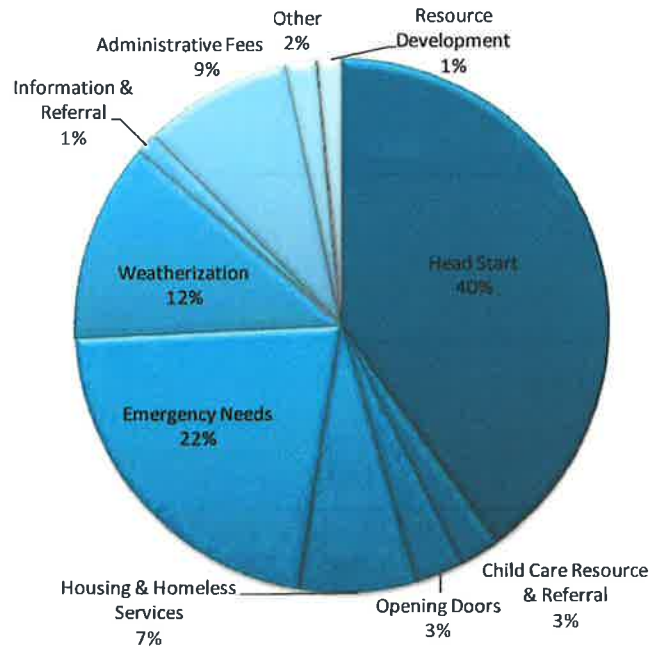
State
\$13,611,448

Federal
\$5,529,857

Private
\$1,347,388

Local
\$1,186,678

Fees, Rebates, etc
\$363,729



RESOURCE ALLOCATION

Head Start & Early Head Start
\$13,611,448

Energy & Emergency Rent Assistance
\$5,529,857

Weatherization
\$1,347,388

Administrative Fees
\$1,186,678

Housing & Homeless Services
\$363,729

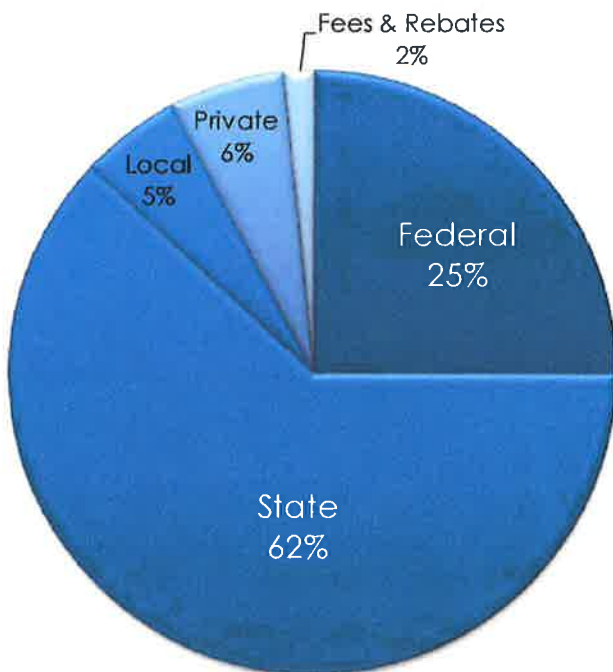
Child Care Resource & Referral
\$13,611,448

Opening Doors
\$5,529,857

Other
\$1,347,388

Information & Referral
\$1,186,678

Resource Development
\$363,729



AGENCY LEADERSHIP



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Jerralynn Ness

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