

2009-2010 Community Action in Review

Jerralynn Ness, June 2010

The following are key highlights and accomplishments for Community Action during fiscal year 2009-2010:

- Implemented our federal economic stimulus activities: Doubled efforts in Weatherization; increased number of children served in Head Start; supported the summer meals program; kept Opening Doors fully funded; Expanded rent assistance;
- Received an unprecedented # of calls for rent and energy assistance: January – May @ 82,000.
- Utilized 2 ARRA AmeriCorps members to carry out our strategic plans for expanding faith based partnerships.
- Completed Economic Impact statement for ARRA Weatherization.
- Began process of transitioning out of ARRA funds with plans for contracting effected programs.
- Ron S, Manuel and Scott attended various Board trainings and Community Action conferences. Ron L provided staff training on tactical communications.
- Board Governance Committee completed review of agency By-Laws.
- In collaboration with the county, completed their Anti-Poverty Strategies with a lead role for CA in the implementation.
- Received an excellent financial audit with an unqualified opinion for the eighth year in a row.
- Director of Human Resources left the organization; engaged an executive search firm and implemented a comprehensive recruitment plan with broad organizational input
- Added three new employee benefits: long term disability insurance; Health FSA and EAP
- Provided a comprehensive series of supervisory trainings and increased training opportunities externally.
- Revised our performance review process and tools.
- Re-carpeted the Hillsboro multi-service center and completed the co-location of the agency network.

Leadership:

Administration: Executive, Fiscal, Facilities, Information Technology, and Human Resources.

Resource Development:

Programs and Services: